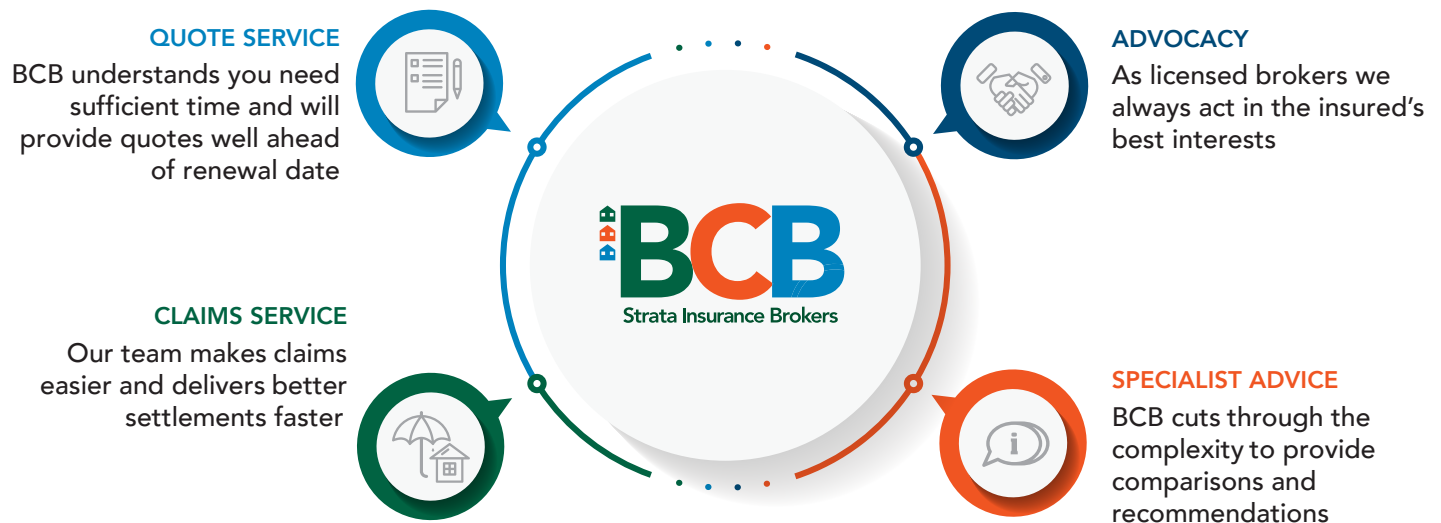


YOUR SPECIALIST STRATA INSURANCE BROKER



WHY IT PAYS TO PARTNER WITH A SPECIALIST



INTRODUCTION TO BCB

BCB is Australia's most experienced specialist strata insurance broker and part of the Steadfast Group member network, which has 426 general insurance brokerages in Australasia. This gives us superior market access and exclusive products to suit our clients' insurance and risk needs.



- As a licensed General Insurance broker, we have a strict fiduciary obligation to act in the best interests of policy holders.
- With access to a wide range of major specialist strata insurers and general insurers across Australia, our personalised insurance advice, claims advocacy services and access to key broker only markets deliver flexibility and customised solutions for our customers.
- From our offices in Sydney, Melbourne, Brisbane, Gold Coast, Adelaide, Perth and Darwin we service every state and territory in Australia.
- BCB has successfully partnered with strata managers for over 25 years. We're extremely proud of the comprehensive and personal service we provide to strata schemes and their managing agents.
- These years of experience mean our portfolio includes some of the largest and most complex schemes in Australia (including BMCs), smaller and less complex schemes, Community Associations and Company Title properties.
- We work with strata managers to ensure a property is adequately insured by recommending property valuations, advising the insurer of any proposed major capital works, obtaining commercial tenant occupation details and outlining any unique features that require special coverage, such as machinery, heritage considerations or cover for jetties.
- BCB provides ongoing training to strata managers to ensure they comply with ASIC guidelines when operating as our Authorised Representatives.

BUSINESS CONTINUITY AND RESILIENCE PLANNING (BCR)

BCB has a dedicated Business Continuity and Resilience Planning Team to ensure we make timely decisions and take positive action in times of crisis.

This is smart business practice to manage any unexpected and widespread disasters. And it relies on good preparation. Over time, we've made considerable and continual investment into technology and mobility and telephony solutions, so through both remote and office-based working practices, we can minimise and disruption to our customers.

IT'S PARAMOUNT TO FULFILLING OUR PROMISE TO BE "UNITED, PROTECTING COMMUNITIES".



QUESTIONS?

If you have any questions, please contact your local BCB branch.

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The information provided is general. It does not constitute legal advice and should not be relied upon as legal advice. BCB recommends seeking advice from a qualified lawyer on any legal issues affecting you before acting on any legal matter. Whilst BCB endeavours to ensure the content of this information sheet is accurate, it does not represent or warrant its accuracy, adequacy or completeness and is not responsible for any loss suffered as a result of or in relation to the use of this information.

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