

# YOUR SPECIALIST STRATA INSURANCE BROKER



## WHY IT PAYS TO PARTNER WITH A SPECIALIST



### QUOTE SERVICE

BCB understands you need sufficient time and will provide quotes well ahead of renewal date



### CLAIMS SERVICE

We also understand that lower premiums are soon forgotten. Our team will make claims easier and deliver better settlements faster



### ADVOCACY

As licensed brokers we always act in the insured's best interests



### SPECIALIST ADVICE

BCB cut through the complexity. We provide comparisons and recommendations



## INTRODUCTION TO BCB

BCB is Australia's most experienced specialist strata insurance broker. We're fully owned by The Steadfast Group Limited, the largest insurer broker network in Australia, with 475 broker members. This gives us superior market access and exclusive products to suit our client's insurance and risk needs.



- As a licensed General Insurance broker, we have a strict judiciary obligation to act in the best interests of policy holders.
- With access to a wide range of major specialist strata insurers and general insurers across Australia, our personalised insurance advice, claims advocacy services and access to key broker only markets deliver flexibility and customised solutions for our clients.
- From our established offices in Sydney, Melbourne, Brisbane, Gold Coast, Adelaide and Perth, we service Australia-wide.
- BCB has successfully partnered with Strata Managers for over 20 years. We're extremely proud of the comprehensive and personal service we provide to strata schemes and their managing agents.
- These years of experience mean our client portfolio includes some of the largest and most complex schemes in Australia (including BMCs), smaller and less complex schemes, Community Associations and Company Title properties.
- We work with Strata Managers to ensure a property is adequately insured by recommending property valuations, advising the Insurer of any proposed major capital works, obtaining commercial tenant occupation details and outlining any unique features that require special coverage, such as machinery, heritage considerations or cover for jetties.
- BCB provides ongoing training to Strata Managers to ensure they comply with ASIC guidelines when operating as our Authorised Representatives.

## BUSINESS CONTINUITY AND RESILIENCE PLANNING (BCR)

BCB has a dedicated Business Continuity and Resilience Planning Team to ensure we make timely decisions and take positive action in times of crisis.

This is smart business practice to manage any unexpected and widespread disasters. And it relies on good preparation. Over time, we've made considerable and continual investment into technology and mobility and telephony solutions, so through both remote and office-based working practices, we can minimise and disruption to our clients.

**IT'S PARAMOUNT TO FULFILLING OUR PROMISE TO BE "UNITED, PROTECTING COMMUNITIES".**



## QUESTIONS?

If you have any questions, please contact your local BCB branch via one of the options below.

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### WESTERN AUSTRALIA

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